

CODE: **197222**  
NOVEMBER 2020

TIME: 2 Hrs  
MAX. MARKS: 50

*PART A*

(10 x 2=20)

Answer any **TEN** questions.

1. State the meaning of MIS.
2. Mention the types of Information system.
3. What is meant by Decision support system?
4. Define communication.
5. What is meant by outsourcing?
6. Explain mobile commerce.
7. What do you mean by CRM?
8. What is meant by Auctions?
9. What are the major uses of DBMS?
10. What is centralization?
11. Explain information Technology.
12. What is meant by IT security?

*PART B*

(2 x 5=10)

Answer any **TWO** questions.

13. Describe the characteristics of MIS.
14. Explain the methods of Information systems.
15. What are the basic steps involved in group decision making?
16. What are the types of communication?
17. What are the objectives of business outsourcing?
18. What are the merits of online payment system?
19. Explain the need for Data management.
20. Distinguish between centralization and decentralization.

*PART C*

(2 x 10=20)

Answer any **TWO** questions.

21. Explain modern management information system.
22. Explain in detail about group Decision support system.
23. Explain International information system.
24. What are the different types in E-commerce?
25. Describe the advantages and disadvantages of Data management?